

National Library
of Sweden

A crisis of confidence, the aftermath of inside theft



How to turn a disaster into success



How to handle inside thefts ..... if you are not prepaired!



Background



Inside thief, 1995-2004





PRAIRIE ON FIRE.

PRAIRIE IM BRAND.

Pressured by audit in the collection



Confession



Reported to the police and arrested



A National library in shock

- One man job?
- Friends
- Trust
- PR crisis
- Signs?

Released and commits suicide



Cold case.....

2006 2011

Wytfliets atlas



Manhattan 2012



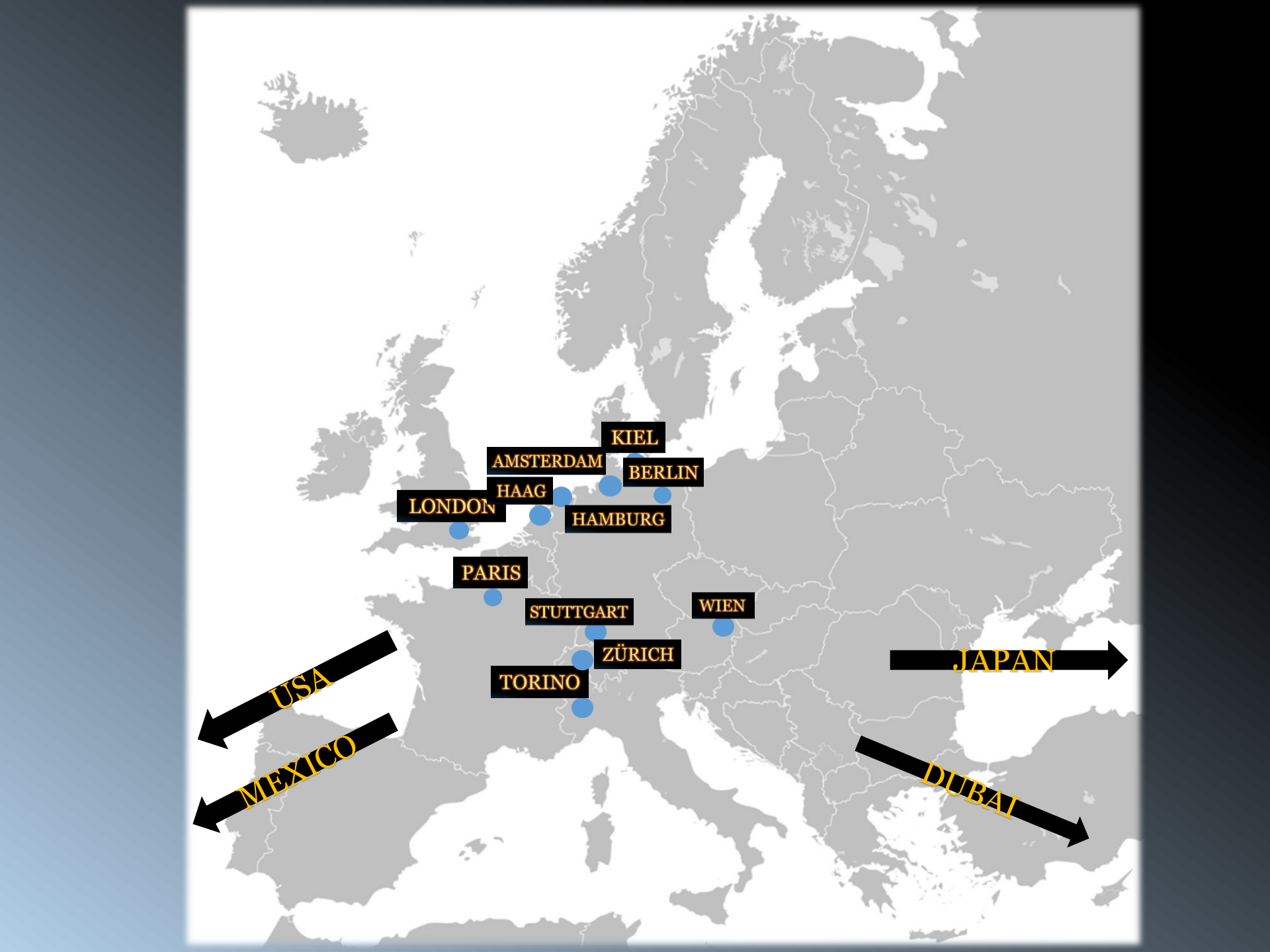
At least 62 books



7 books 9 years

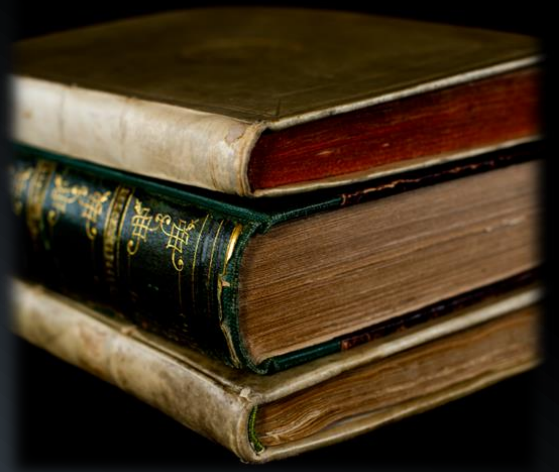


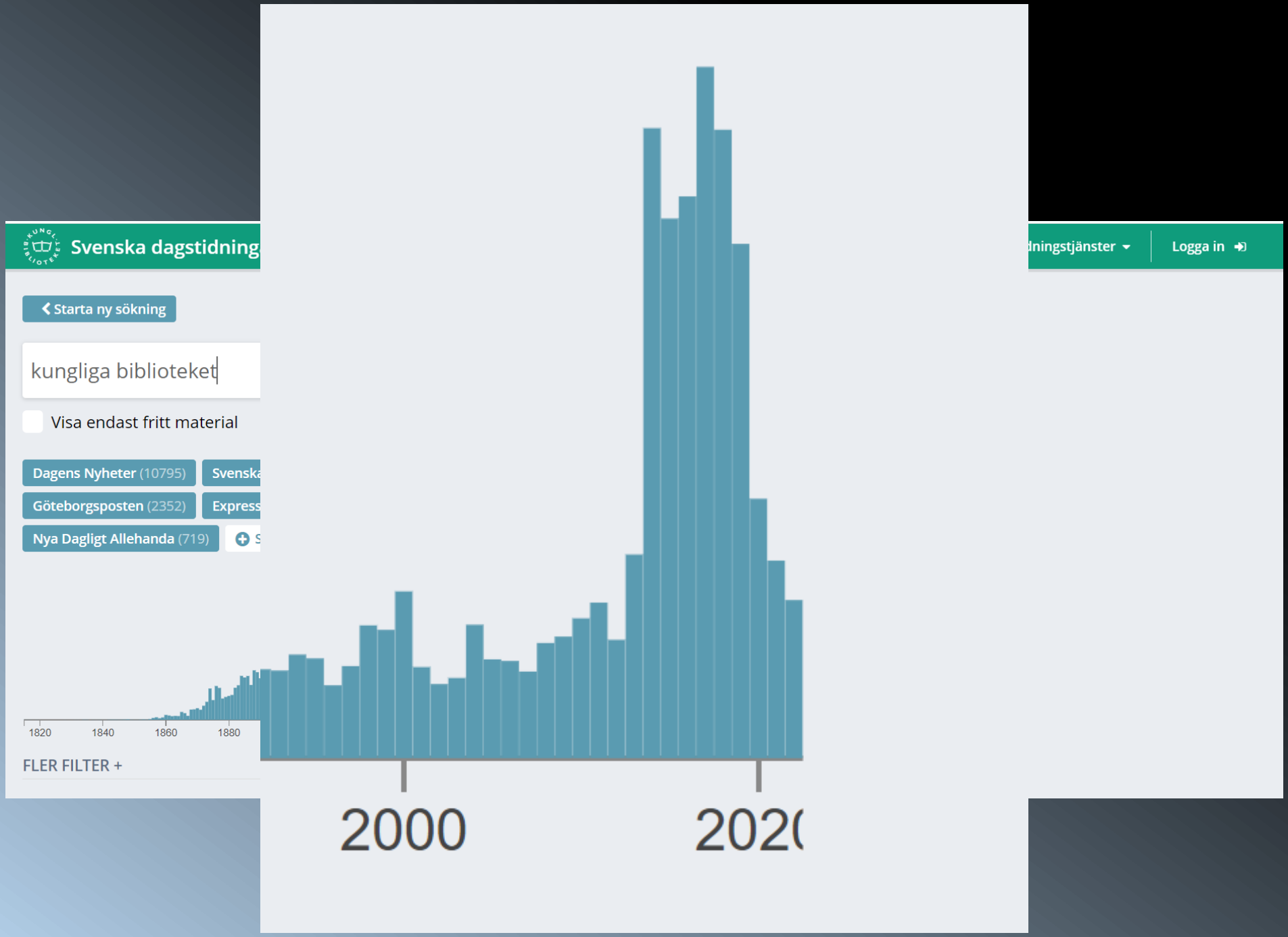
10 books 6 months


KIEL
AMSTERDAM
BERLIN
HAAG
LONDON
HAMBURG
PARIS
STUTTGART
WIEN
ZÜRICH
TORINO
USA
MEXICO
JAPAN
DUBAI

How to recover confidence after thefts

- Beginners.....
- Patience
- Regained trust by showing that we took action, systematic work and number of returned stolen books
- Strong leadership – take action!

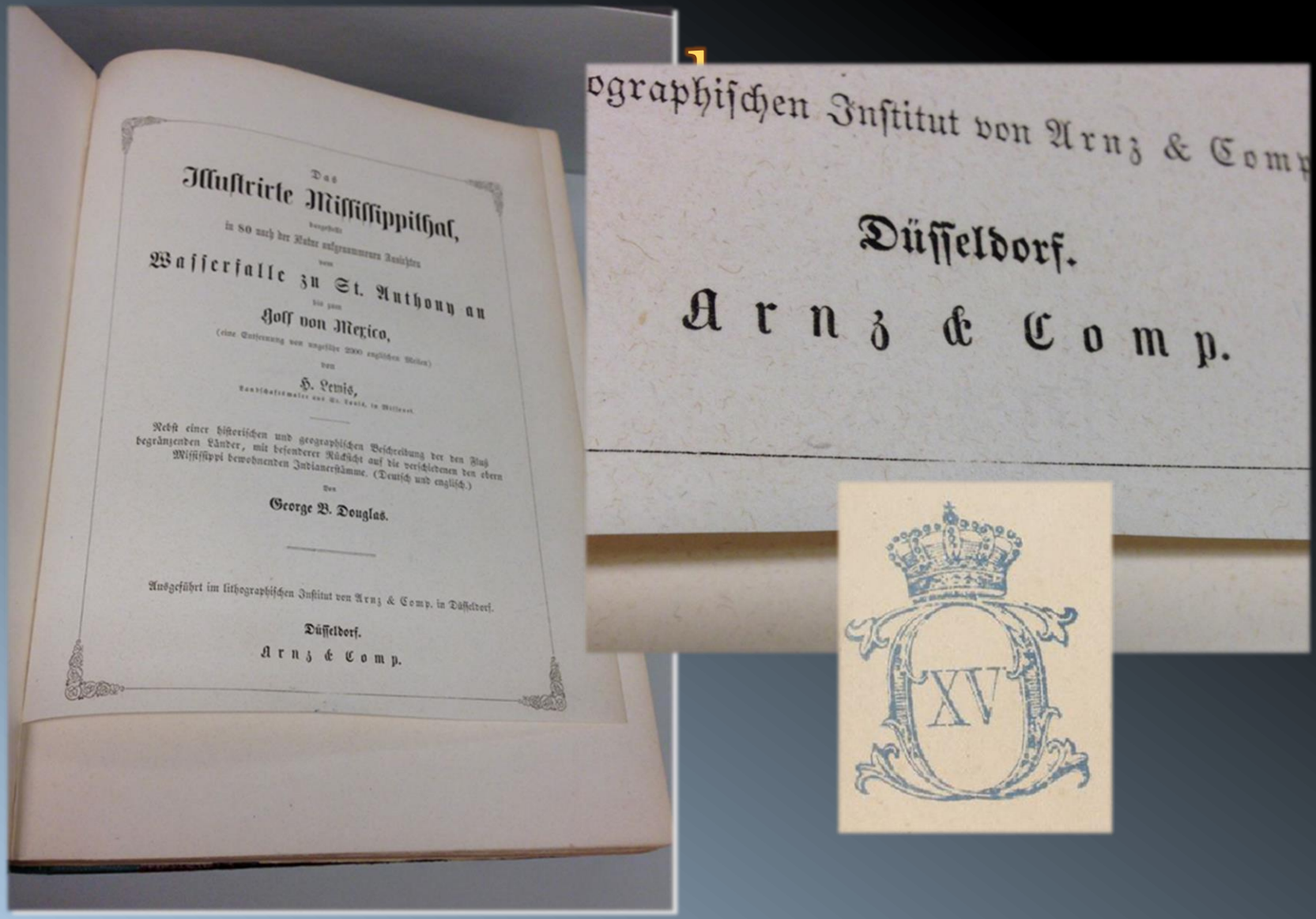



Svenska dagstidning
ningstjänster
Logga in
Starta ny sökning
kungliga biblioteket
Visa endast fritt material
Dagens Nyheter (10795)
Svenska
Göteborgsposten (2352)
Express
Nya Dagligt Allehanda (719)
1820
1840
1860
1880
FLER FILTER +
2000
202(

Trust

- Comittment for the stolen books
- Regained trust by showing that we had done all we could to strengthen the security at the library to ensure that this wouldn´t happen again.

Unchartered territory



Law

DIRECTIVES

DIRECTIVE 2014/60/EU OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL

of 15 May 2014

on the return of cultural objects unlawfully removed from the territory of a Member State and amending Regulation (EU) No 1024/2012 (Recast)

THE EUROPEAN PARLIAMENT AND THE COUNCIL OF THE EUROPEAN UNION,

Having regard to the Treaty on the Functioning of the European Union, and in particular Article 114 thereof,

Having regard to the proposal from the European Commission,

After transmission of the draft legislative act to the national parliaments,

Acting in accordance with the ordinary legislative procedure ([1]),

Insider at the National library

- Staff level access
- Knowledge of the collections
- Opportunity
- Trust
- Driven by money

Johan Wolfgang von Goethe

Das römische Carneval.

Weimar und Gotha, C. W. Ettinger, 1789



Wachen auf den Hauptplätzen und übernimmt die Sor-
ge für die Ordnung der ganzen A
Die Verleiher der Stühle un
emsig den Vorbeigehenden an: L
ni! Luoghi!

Maske

Nun fangen die Masken a
Junge Männer geputzt in Festt
aus der untersten Klasse, mit
frecher Selbstgenügsamkeit lass
hen. Sie liebkosen die bege
gemein und vertraut mit der
Gleichen, treiben sonst, was
Unart eingeben.

Wir erinnern uns unter
schen, der die Rolle einer
süchtigen und auf keine W
vortreflich spielte und so si

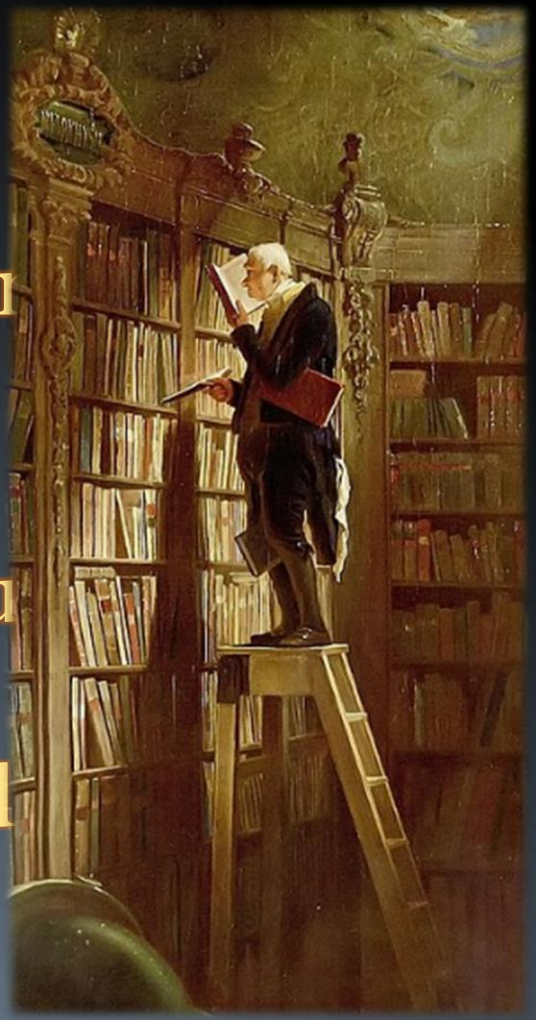



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3.5.20.8.
10.7.5.
13.6.
1
2
3
4



Library security

- Systematic audits
- Act and report thefts
- Raise awareness concerni thefts
- Collect metadata
- Knowledge – whats in you collections?
- Use the Internet to spread monitor the book market



Patience & Fortitude





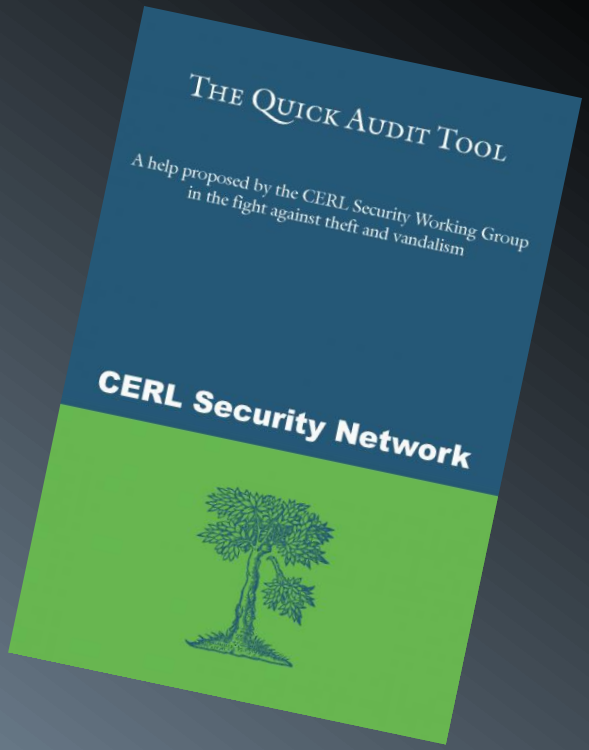
Act with Patience

- Very important lesson – compaired to doing nothing
- Ashamed
- Don´t be passive
- Fortitude means ha take action!



Confidence

- Combination of responsibilty & professional approach
- Systematic approach to collection security
- CERL quick audit tool
- Use the CERL Network and the Q & A tool as a benchmark or argument for better collection security



Thanks for your attention

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