Presentations LIBER Collection Security Conference

Date: Friday 23 November 2012, 9:00 - 18:00h
Location: Koninklijke Bibliotheek, The Hague

Yvonne Bos-Rops, National Archives of The Netherlands

*Prevention against theft. A report from the EBNA*

Yvonne Bos-Rops was member of the working group of the European Board on National Archives EBNA on prevention against theft. The working group presented a report on theft in archives, based on a survey of almost 200 archives throughout Europe. This 2007 report gives insight into the nature and the extent of theft in archives and seems – sadly – still up to date!

Emile Broersma, Director of Security & Safety, Rijksmuseum Amsterdam

Maaike Lousberg, Project manager & Business Developer, TNO Defence, Safety and Security

**Increasing Museum Security. Detection of Deviant Behaviour**

Detection of deviant behaviour is part of security programs in an increasing number of domains. Museum security can benefit from theoretical knowledge on why, when, and how people show malicious intent. In this presentation we will outline a program conducted for the Netherlands Rijksmuseum and Van Gogh Museum on detection of and reaction to deviant behaviour by visitors. In the first phase of the program we analyzed tasks of security personnel in the two museums. This information, together with our own expertise on detection of deviant behaviour in public areas, leads to a model of competencies and capabilities that are necessary for security personnel. These competencies and capabilities help to adequately perform tasks on identifying visitors with malicious intent and reacting to potential violators in an effective manner. We will discuss some of the competencies in detail, and go into consequences of these competencies in terms of selection and training.

Per Cullhed, Senior Conservator, Uppsala University Library

**The Leaking Library - 3 different scenarios**

Library theft can have many faces. This presentation aims to present three different scenarios from Sweden during the last 10-15 years. This involves both thefts from within libraries and outside threats. As will be presented, libraries are vulnerable in cases of disasters, such as fires, but everyday routines and a general alertness are also important in preventing theft. Security marking is a developing field with new techniques such as DNA and RFID. Their use in library environments will be touched upon.
**Emmy Ferbeek**, Head of Collections, City Archives Amsterdam

*out in the Open!

In 2010 the Amsterdam City Archives were confronted with a theft of archival objects by one of its employees. About twenty years earlier already the oldest VOC share, a very important piece in the collection, was stolen from the reading room. The Amsterdam City Archives deliberately chose to inform the public about these thefts. With this strategy the Archives intend to prevent the selling of the stolen objects. In addition it is hoped that antiquarian booksellers will cooperate in finding these objects. Last but certainly not at the least the strategy aims at transparency also within the own organization: you need to talk about it! We are convinced that only openness leads to a proper base for a successful prevention policy.

**Marja van Heese**, Inspector, Cultural Heritage Inspectorate

*Theft in archives. A report from the Dutch Cultural Heritage Inspectorate*

The Cultural Heritage Inspectorate has just published a report on theft in archives and the illicit trade in archival objects. Marja van Heese gives a short introduction.

**Lynn Ieronimo**, Head of Library Security / **Moira Fitzgerald**, Assistant Head of Access Services, Beinecke Rare Book & Manuscript Library at Yale University

*Reading Room Security - a Collaborative Approach*

After two thefts in the past 12 years, the Beinecke library has upgraded its security and emergency procedures by greatly expanding and reorganizing staff. Reading room and security staff work closely together to implement the RBMS security guidelines using a combination of surveillance and a new collections management tool. Extensive training and communication between the two departments has led to greater security for the collections, though some challenges still exist.

**Kristian Jensen**, Head of Arts and Humanities, British Library

*Theft from the British Library*

In 2006 an investigation began into the theft of leaves, plates and maps from collection items at the British Library. This led to the conviction and imprisonment in 2009 of Farhad Hakimzadeh, a former British Library Reader. Kristian Jensen will present an overview of this investigation and will share the lessons learned by the British Library.

**Hanna Pennock**, Project Manager and Senior Specialist Safe Heritage at the Cultural Heritage Agency of the Ministry of Education, Culture and Science

*Safe Heritage in The Netherlands*
In 2008 an Expertise Centre for the Protection of Cultural Heritage was founded by the Dutch Ministry of Culture. Its main scope was to gather and to spread knowledge and information on safety and security in all fields of cultural heritage. In 2010 it was integrated in the Cultural Heritage Agency. Where does it stand now? Recent developments, with a special focus on the national database for the registration of incidents DICE.

**Gonzalo Fernández Pontes**, Security Chair, International League of Antiquarian booksellers ILAB

_Institutional libraries and the book trade: the ILAB, present and future of a useful co-operation_

The presentation will give a general view of ILAB and how ILAB faces the theft of books. The target is to make the organization well known to institutional libraries and archives, with the hope to strengthen ties. Exchange of information on stolen books can help to avoid that they will end up in the hands of an ILAB bookseller, without notice of its provenance.

**Vernon Rapley**, Head of Security and Visitor Services, Victoria & Albert Museum

_Working together to secure our collections_

Vernon Rapley is the head of Security and Visitor Services at the Victoria and Albert Museum in London. Prior to 2010 he headed up New Scotland Yard's Art and Antiques Squad for 10 years and served a total of 24 years with the Metropolitan Police. He will talk about the value of sharing intelligence, understanding criminal methods and motivation in providing an intelligence led security response at cultural institutions.

**Adalbert Roth**, Head of Department of Printed Books, Biblioteca Apostolica Vaticana

_RFID implementation in the Vatican Library_
The Vatican Library has recently implemented Pergamon RFID®: a new system for cultural heritage management in libraries based on radio-frequency identification. It is designed for processing, filing and transferring data in compliance with bibliographic standards and rules. It represents the result of research on the use of this technology with cataloguing procedures, mark-up language and techniques to perform searches and queries in remote databases. This presentation aims to contribute to the ongoing debate about the implications of the RFID technology in libraries through the experience we have achieved.